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Bib Data Sheet

CONFIRMATION NO. 3521

SERIAL NUMBER 10/090,210	FILING DATE RULE	CLASS 455	GROUP ART UNIT 2681	ATTORNEY DOCKET NO. 01-4004A
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APPLICANTS

Patrick Peterson, Cambridge, MA;
 Katherine Godfrey, Medford, MA;
 Bernhard Suhm, Cambridge, MA;

** CONTINUING DATA *****

THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 04/08/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY MA	SHEETS DRAWING 43	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 9
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				

ADDRESS

Leonard C. Suchyta
 c/o Christian Andersen
 Verizon Services Group
 600 Hidden Ridge, HQE03H01
 Irving , TX 75038

TITLE

Apparatus and method for analyzing routing of calls in an automated response system

FILING FEE RECEIVED 1280	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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